

# USB-C™ 2-Port Video Adapter for UHD TV or Monitor

Thunderbolt™ 3 Port Compatible



## USB-C™ 2-Port Video Adapter for UHD TV or Monitor

### Installation Instructions

- Directly connect the Adapter to the USB-C/Thunderbolt 3 port of the host
- Connect an HDMI or VGA cable to the Adapter (only 1 display is supported)
- Select the HDMI or VGA input from the display menu
- Find a compatible video resolution between the host and output display
- Note: 4K video resolution support requires a 4K computer source and output display

### Troubleshooting Tips

- DisplayPort Alternate Mode (video over USB) must be supported by your device
- Test the Adapter with a different USB-C/Thunderbolt 3 port
- Test the HDMI or VGA cable with other equipment
- VGA does not support audio or HDCP for viewing protected content
- For troubleshooting information go to:  
[kb.cablematters.com](http://kb.cablematters.com)

### Technical Specifications

- Host Connector: USB-C / Thunderbolt 3 - Male
- Display Connector 1: HDMI - Female
- Display Connector 2: VGA - Female
- OS Compatibility: Windows, Mac, Chrome, Linux, Android
- Video Resolution Support: HDMI: Up to 3840x2160 @ 30Hz  
VGA: Up to 1920x1080 @ 60Hz
- Warranty: Limited One-Year

Contact [support@cablematters.com](mailto:support@cablematters.com) for questions

View other USB-C™ products at [www.cablematters.com](http://www.cablematters.com)

Model 201031

USBC™ Multiport Travel Dock



Model 300016

Certified Premium HDMI® Cable



Model 108001

VGA Monitor Cable



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## **Customer Support and Contact Information**

Cable Matters offers lifetime technical support as an integral part of our commitment to provide industry leading solutions. Email us with any questions at [support@cablematters.com](mailto:support@cablematters.com).

## **Warranty Information**

This product is backed by a limited one-year warranty. Cable Matters warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair or replaced with equivalent products at our discretion. The warranty covers parts and labor costs only. Cable Matters does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

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## **FCC Compliance Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) This device must not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.

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